



CRStar Insights

Alert Message for Users Accessing the Same Case

CRStar now includes a feature that alerts users when another user is already viewing or working on the same patient record or case. This Insight explains the alerts for patient records, primaries, and how to edit cases with alerts.

Patient Record Alert

When a user opens a patient record that is already being viewed or updated by a different user, they will now receive a message identifying the first user who is currently working in the record.

Warning

This patient is currently being edited by lindsey@ers2025.com. You may view the record, but any changes you make may be overwritten.

OK

LookupPatientDiagnosisStagingTreatmentOutcomesState SpecificCPMBPMRPMUser DefinedCase AdminClinicalResearchRetired

Soc Sec Nbr:107-12-3107

MBI:

Id Nbr:107123107

Name Prefix:Mr

Last:BAS

First:ALB

Middle:

Birth Surname:

Name Suffix:

Alias:

Phone Nbr:(999) 999-9999

Email:

Curr Add:9 SNOOPY

Birth Country:USA

Dob:01 / 31 / 1935

Birth Country:USA

Birth State:US

PatientContacts*Remarks

Race1:01

Fam Ca Hist:0

Tobacco Hist:5

Alcohol Hist:2

Religion:99

Pt Contact:0

Usual Oc

Usual Bu

Comment

PATIENT

Warning

This patient is currently being edited by lindsey@ers2025.com. You may view the record, but any changes you make may be overwritten.

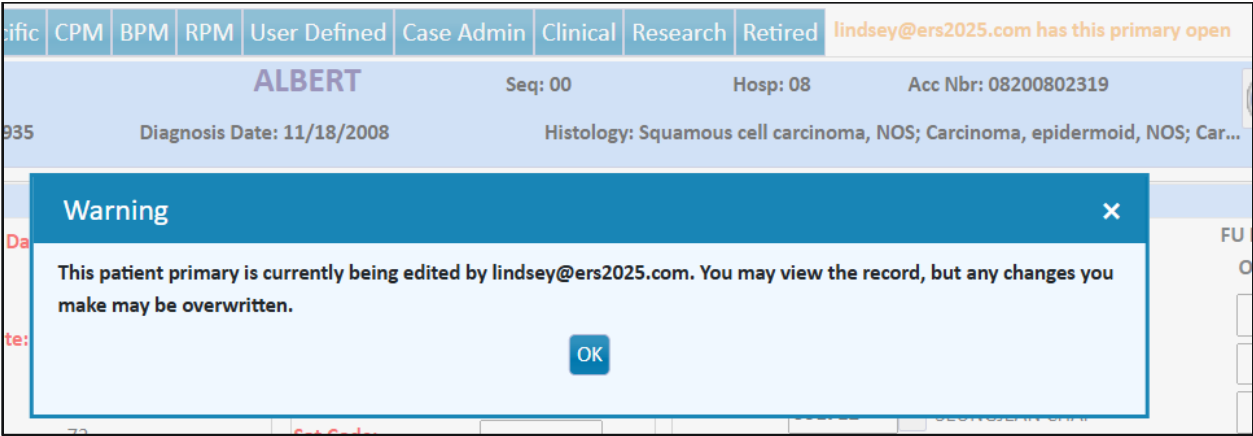
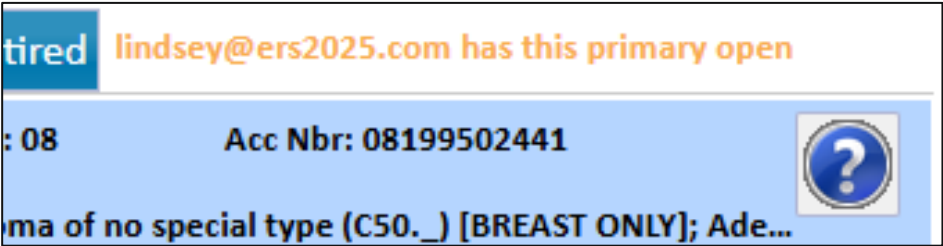
OK

S/AS/AFlagSiteSeqPrpClassDiagnosis Date

DeleteA C 01 00 08 20 11 / 18 / 2008

Alert When Accessing a Primary in Use

If a second user selects a primary that is already being worked on, they will receive a similar notice. In addition, an indicator will appear in the top-right corner next to the Retired tab, displaying the username of the user currently working in the case.



For cases with multiple/shared primaries, users will still get an alert on the patient screen if another user is already working in one of the primaries. However, they will not get an alert if they select a different primary that no one else is actively working in.

Editing Cases with Alerts

Please note that the pop-up alert can be closed by clicking the OK button, and both users are still able to update the case. However, any changes you make may be overwritten.

It is highly recommended that the user getting the alert (the second user) exit the case and contact the active user referenced in the alert to coordinate efforts.

Support Available: [Click Here](#)