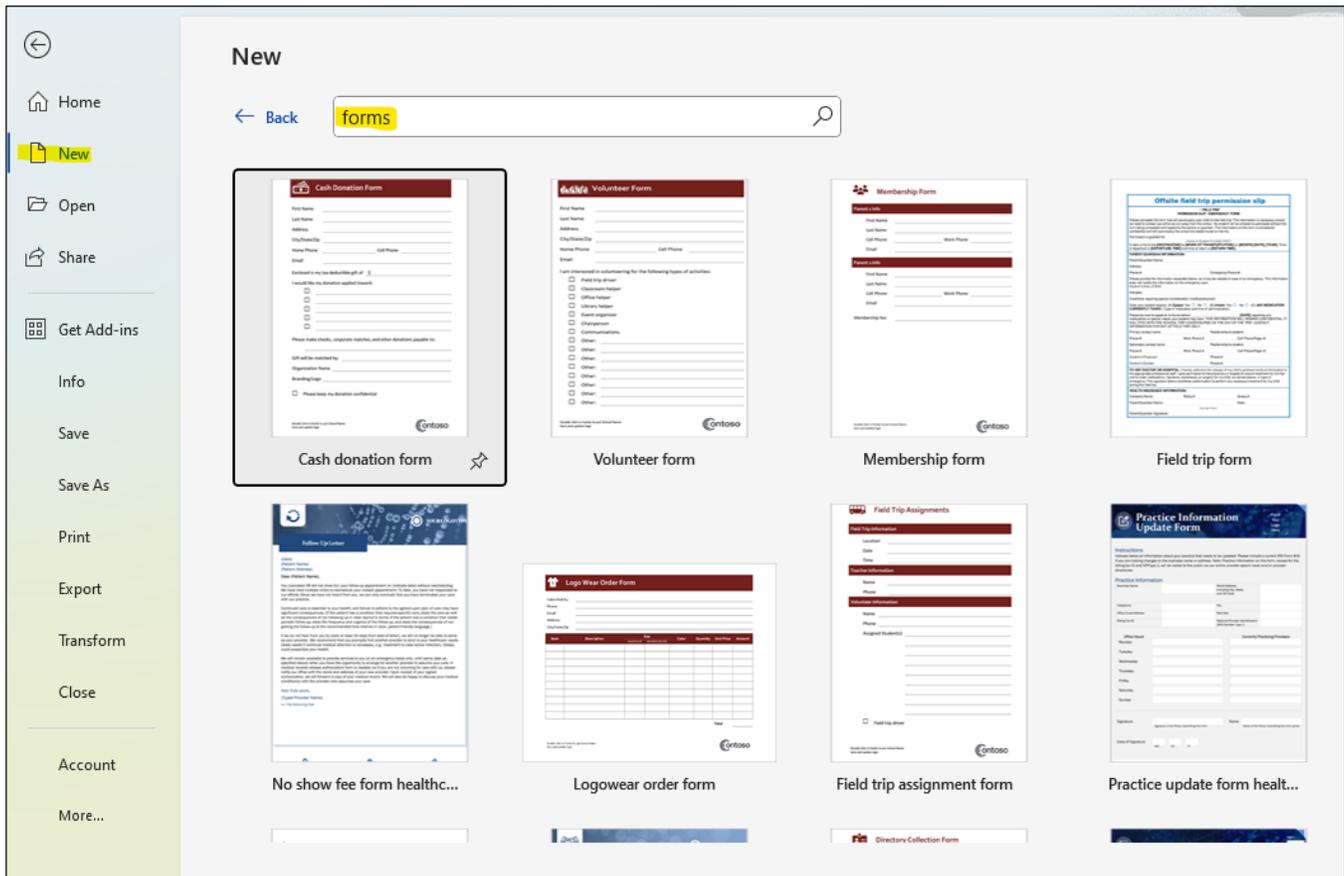
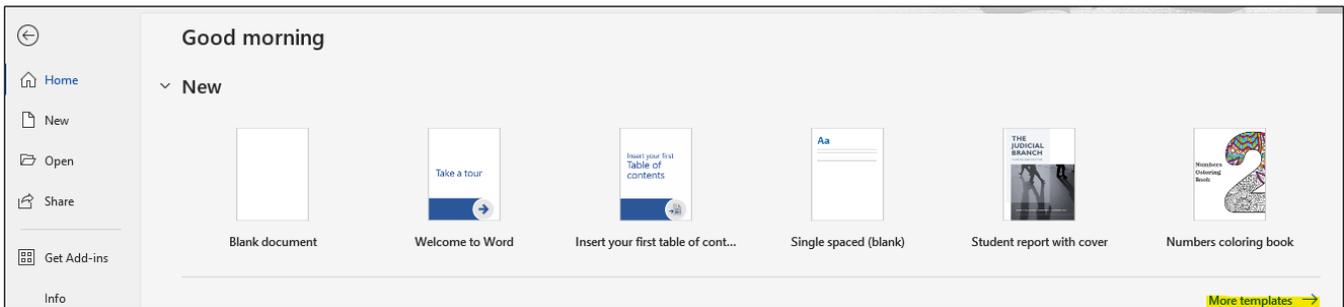




CRStar Insights

Creating Custom Forms

Users can create custom forms within CRStar. An easy way to create a form is to begin with Microsoft templates. When opening a new document in Word, the system will ask if you want a blank document, or a sample of documents offered free. In the search bar, type in the Word “Forms” and several forms are displayed. Download the form that best fits your concept.



Customer Satisfaction Survey

[Company Name]
[Company Address]
[City, ST ZIP Code]

replace with
LOGO

[Company Name] requests your help. Please complete the following Customer Satisfaction Survey based on the project we recently completed for your organization. Thank you for your time.

Customer Name: [Customer Name] **Project Name:** [Project Name] **Project Number:** [Project Number]

Project Manager/ Stakeholder: [Project Manager] **Date:** [Date]

1. Did the project team deliver the results and quality that were promised?

Less than expected As expected More than expected Consistently more

1a. Were key project deadlines met with a "whatever it takes" attitude?

Less than expected As expected More than expected Consistently more

Customer satisfaction survey (Red design)

Provided by: Microsoft Corporation

Need to create a survey? Use this customer satisfaction survey template to create a professional looking survey to gather the data you're seeking. Follow up with the matching survey report template to complete the professional look. Click the See Also link above to find all the templates in the Red design set.

Download size: 628 KB

Create

Click on "Create" and the form will be downloaded to your PC, and changes may be made.

Customer Satisfaction Survey

CRStar Hospital

CRStar Hospital requests your help. Please complete the following Customer Satisfaction Survey based on the project we recently completed for your organization. Thank you for your time.

Patient Name: [Customer Name] **Accession Number:** [Project Number]

Managing Phys: [Project Manager] **Date:** [Date]

1. Did the patient care team deliver the results and quality that were promised?

Less than expected As expected More than expected Consistently more

1a. Were your needs met with a "whatever it takes" attitude?

Less than expected As expected More than expected Consistently more

1b. Was consistent appointment times kept as scheduled?

Less than expected As expected More than expected Consistently more

1c. Did the patient care team thoroughly guide you through your care?

Less than expected As expected More than expected Consistently more

After all desired modifications are made to the template, highlight and copy the form into CRStar by clicking on System Management > Custom Forms.

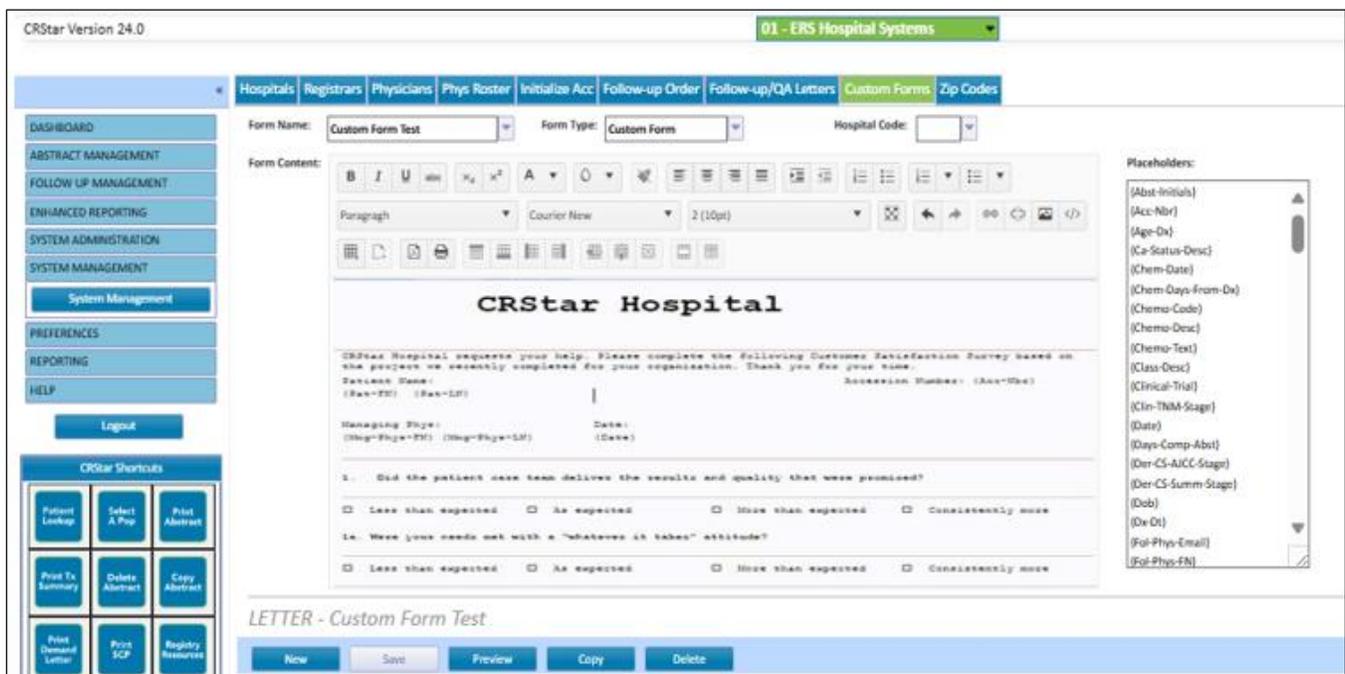
Name the form and enter the hospital code.

Once the form has been named, right click and paste the document into CRStar.

Once the form has been pasted, the place holders (the far right side of the screenshot) may be copied into the form where desired.

After all placeholders have been copied click on “save.”

Previewing is possible by clicking preview at the bottom of the screen. This form may be used on either a selected population or through on-demand print.



If additional assistance is needed, please submit a ticket on the CRStar Support Portal.

Support Available at www.mycrstar.com