



CRStar Insights

Encountering Duplicate Listings in CRStar

This Insight highlights a very specific scenario.

When viewing the patient lookup screen in CRStar, a user may periodically find a patient that is listed twice. If it is not a true duplicate, you will see that the Date of Last Contact is blank on one of the primaries.

In this scenario, do not use the "delete" function as this will delete the patient from the database. Instead, follow the instructions below to resolve the view on the patient lookup screen.

* The Date of last contact (DOLC) is blank in one or more of the primaries as shown below.

A S	131229165	273206	BONE MARROW	CHARLES	02/15/1922	42 00	C420	98013	0	10/21/2005	03 01 10 99	0	11/23/2005	03200500321
S						80 00				01/01/2022	01 99	0		
						71 00				02/01/2023				

A S	131229165	273206	BONE MARROW	CHARLES	02/15/1922	42 00	C420	98013	0	10/21/2005	03 01 10 99	0		03200500321
S						80 00				01/01/2022	01 99	0		
						71 00				02/01/2023				

Select one of the suspense cases and go directly to the Outcome screen

- Enter the appropriate DOLC, if blank, and hit save.
- If there are multiple primaries, more than one case may need to be addressed.

Lookup	Patient	Diagnosis	Staging	Treatment	Outcomes	State Specific	CPM	BPM	RPM	User Defined	Case Adr
273206		BONE MARROW		CHARLES							
Topo Code:		Class: 99		Dob: 02/15/1922		Diagnosis Date: 01/01/2022					
Outcomes											
Date Last Contact	Pt St	Ca st	QL	Fu Notes	Source	Entered	Entered By				
1 mm/dd/yyyy											
2 mm/dd/yyyy											
3 mm/dd/yyyy											

This process merges the cases together

Looking the case up again, will now show the patient and all primaries only listed one time.

Lookup	Patient	Diagnosis	Staging	Treatment	Outcomes	State Specific	CPM	BPM	RPM	User Defined	Case Admin	Clinical	Research	Retired		
S/A	SSN	MRN	Last Name	First Name	Middle ...	DOB	Site	Seq	Topo	Histology	Laterality	Dx Date	Hosp Class	Patient Status	Last Contact	Acc Nbr
			BONE MARROW	CHARLES		mm/dd/yyyy										
A	131231165	190832	BONE MARROW	CHARLES		08/06/1923	42 00	C421	98233	0	03/01/1998	03 32	0	06/18/2004	03199800260	
A	131127165	066103597	BONE MARROW	CHARLES		04/07/1912	42 00	C421	99403	0	04/15/1992	01 32	1	07/15/1992	01199200754	
A	131311165	428543201	BONE MARROW	CHARLES		06/09/1931	42 00	C421	97323	0	06/14/2012	01 00	1	09/11/2012	01201200921	
A S	131229165	273206	BONE MARROW	CHARLES		02/15/1922	42 00	C420	98013	0	10/21/2005	03 01 10 99	0	11/23/2005	03200500321	
							80 00				01/01/2022					

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